



Blue Shield of California and Care1st are independent licensees of the Blue Shield Association.

Dear Provider,

Care1st Health Plan takes the protection of our members PHI/PII seriously. Remittance Advices associated with payments for patient care contain PHI/PII and could put that information at risk. Effective 1/1/2018 Care1st will no longer provide Remittance Advices on paper. They will be available only through SECURE electronic download.

Care1st electronic download services are available through Office Ally or JPMorgan clearing houses. If you are not already enrolled with one of these programs, Care1st will provide courtesy mailing of your checks with Remittance Advices now through **12/31/17**, giving you an opportunity to enroll in one of the above options. Effective **1/1/2018**, if you do not enroll, you will receive your checks by regular mail, however, your Remittance Advices will be available only through one of our SECURE electronic download options.

- **Both options are 100% free to sign up**
- **Both options are easy to sign up**

Office Ally – Secure Remittance Advices (SRA or 835s)

You may already be using Office Ally for Electronic Claims Submission. If so, good news, you are enabled and ready. If you do not have an account, complete their online signup process (at www.officeally.com / Products / Clearinghouse / Enroll Today). If you need further assistance with enrolling, call Office Ally Support (360) 975-7000 Option 3. That's it. You're signed up. It's that simple. On **1/1/18** access your account and 835s will be available for download. By choosing Office Ally, you are **HIPAA compliant**, and you also have an opportunity to sign up for their Electronic Claims Submission process too. Never submit paper again if you choose.

JPMorgan – Electronic Funds Transfer and Secure Remittance Advices (EFT and SRA)

Care1st has teamed up with J.P. Morgan to speed claims payment via an electronic fund transfer (EFT) system. With electronic payment, you also get the advantage to securely download your Remittance Advices. By choosing JPMorgan, you are **HIPAA compliant**, paid quicker, stay with your preferred bank, and minimize exposure to check fraud and lost checks. To sign up, complete the included EFT Enrollment Form with your business name, NPI and Tax ID numbers and email to eftinfo@care1st.com. Care1st will give you a registration code and you will use that to log into JPMorgan and enter your bank information. You will have access to your SRA in 2-3 business days. That's it. You're signed up. It's that simple.

If you have questions about either process, please call (855) 235-5554.

Sincerely,
Amanda Flaum
VP & Chief Operating Officer
Care1st Health Plan